

JUNE 2023

Nomination Letter

Hector Gurrola | Build Great Relationships

“ We are nominating Hector because he truly makes a difference in the community and builds great relationships. He treats it as if it was his own. He does careful property walks identifying, reporting, and fixing issues. He helps residents with their daily needs. Board members and residents at the property call him their hero. He is always there to help management and residents. He treats everyone onsite as if they were family. He always does his job with pride and enthusiasm. Residents, board members and management always feel like we can count on Hector. Below is a note from a resident we recently received. It is just one of many instances where we have received great feedback about Hector:

I am writing to tell you how wonderful our building maintenance man, Hector, is. We have lived here for three years and I don't know what we would do without him. We are in our 80s. My husband has Alzheimer's. He used to do everything but now he doesn't remember how to do anything. Hector has been my godsend when I have a problem in the apartment. He is polite, pleasant, and such a help to me.

He is a great employee and I notice when I see him around the property with others that they like him as well.

Polite, helpful, respectful: a wonderful employee. ”

We are excited to nominate Hector for this year's Values@Work.

Laura Tencati
Regional Director

Irina Filipyeva
Senior Community Manager