

If it feels like your board meeting has gone off the rails, you don't need to hang up your board member hat just yet. By adopting a few simple policies and partnering with your association management company, your board will be well on its way to making a purposeful impact.

# To help, here are 6 principles to bring to your next board meeting:

#### BE PREPARED

Review the board packet. Your management company should send out a board packet with an agenda, suggested motions, answers to common questions and other important information a few days before the meeting.

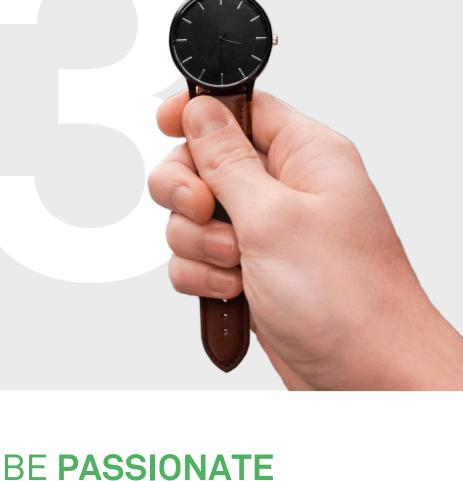
# BE PROFESSIONAL

Treat your position on the board as you would any job, keeping board meetings productive and professional. Make sure the agenda is mapped out ahead of time and your fellow board members know the basic structure and procedures involved.



### BE TO THE POINT Who wants to be in a long

meeting? Turns out that the longer the meeting goes, the more likely decision-making quality will suffer. Aim to keep the meeting from 45 minutes to an hour.



# (WITHOUT VENTING) Encourage opinions, but discourage

venting. To do this, set limitations around each topic and speaker. For example, you can request that members only speak on a single topic for a maximum of 3 minutes.



# Follow a basic code of conduct (outlined in your governing

BE POLICY-MINDED

documents). It should include time limitations on speaking, who can attend meetings and members' rights to record meetings. If you don't have a code of conduct, an experienced management company can help you create one.



BE **POLITE** 

A listening ear goes a long way. Everyone wants to feel heard and valued, so give each speaker your full attention and be prepared to summarize what they said to the group.



RESIDENTIAL

**FirstService** 

Learn more about holding effective board meetings in our article: http://bit.ly/Board-DynamicsAZ. For additional information, contact FirstService Residential, Arizona's leading association management company.